



Privacy Policy

The official language of the company is English. For a more complete description of the Company's activity, please visit the English version of the site.

Information translated into languages other than English is for information purposes only and has no legal force; the Company is not responsible for the accuracy of the information provided in other languages.

TORAFX respects each individual's right to privacy. We value our relationship with you, and we take pride in maintaining loyalty and respect with each individual client by providing you with security. The provisions of this Policy apply to former clients as well as our current clients. We kindly ask that you read the following information.

1. General provisions

1.1 The present Privacy Policy is an integral part of the public documents package, pursuant to which the TORAFX (hereinafter referred to as the Company) officially provides services to its Clients.

1.2. By choosing the Company's services, the Client fully agrees to all the terms and conditions of the public documents. The same applies to the interactions between the Client and the Company, during which trading and investment operations are performed, various informational materials are used, payments and transfers are arranged, etc. Should the Client disagree with any condition of the public documents package, she/he should cease all interaction with the Company. In case the Client deems the conditions of the present Privacy Policy unacceptable for any reason whatsoever, she/he shall cease all interaction with the Company, including terminating all financial operations carried out with Company mediation.

1.3. One of the most important priorities of the Company is the relationship between the Company and its Clients. The Company maintains loyalty and respect for every Client individually, and grants every Client perfect security and confidentiality.

1.3.1 TORAFX provides services to clients in a wide range of jurisdictions where its offerings are accessible and compliant with local regulations. The Company serves clients from various countries across different regions, including Iran, the Middle East, and Asia. Each client is responsible for ensuring that using the Company's services is permitted within their jurisdiction. TORAFX provides services for all countries except for citizens or residents of the United States, Cuba, Iraq, Myanmar, North Korea, and Sudan.

1.4. In the present Privacy Policy the following basic terms and definitions are used:

1.4.1 Privacy (confidential information) is a legal right of an individual or a legal unit for non-disclosure of private or personal information (data) or of information which is commercially classified. In the relation between the Company and the Client, privacy means the commitment of the Company to safeguard and ensure non-disclosure of Client information gained by the Company, while rendering services to the Client.

1.4.2 Personal (private) information of the Client – information which characterizes, identifies or verifies the Client or discloses certain details of his/her personality, financial conditions, and preferences. A more detailed definition of this term can be found in the text of the present Privacy Policy.



1.4.3 Privacy Policy is a complex measures, procedures and actions that ensures collection of full, accurate and authentic information concerning the Client, and the safeguarding of this information, as well as the exchange of this information with governmental (regulatory) bodies in accordance with the existing legislation, and the conditions of the present Privacy Policy.

2. Personal information

2.1. When the Client applies for or maintains a live or demo account with the Company, the Company collects personal information about the Client for business purposes, such as evaluating the Client's financial needs, processing the Client's requests and deals, informing the Client about products and services that may be of interest to him/her, and providing effective and quality service to the Client. Such information can be of the following types:

2.1.1. Registration information – information provided by the Client on application forms and other documents (including electronic documents). This includes: first name, last name, patronymic name or middle name (if any), contact information (postal address, telephone number, e-mail, etc.), date of birth, occupation, assets and incomes.

2.1.2. Transaction Information – information about transactions performed by the Client, as well as information about communications (unilateral or bilateral) between the Client and the Company or between the Client and the Interrelated Parties. Examples include Client account balances, trading (investing) activity, requests, inquiries, orders, and demands initiated by the Client, and the Company responses on them, including texts of emails or communication log files used in messaging systems. In the present Privacy Policy, the term "Interrelated Parties" refers to individuals or legal entities that provide assistance to the Company and/or Partner regarding the provision of the Company services, in accordance with a prior agreement with the Company.

2.1.3. Verification Information – information necessary to verify Client identity such as a passport or driver's license (or articles of association in case the Client is a legal unit). Examples also include information received by the Company from public records, such as loan offices, information agencies and address bureaus or from other entities not affiliated with the Company. The Anti-Money Laundering Policy requires the Company to collect information and take the necessary action to prevent transformation and legalization (laundering) of money gained from illegal activity. In certain cases the Company has the right to require a document disclosing the sources of money.

2.1.4. Information about subscriptions – information such as signals, alerts, news category and price subscriptions.

2.2. The above is not inclusive. The Company reserves the right to require other information from the Client in the case that it is necessary for complying to the regulations of existing legislation.

3. About "cookies"

3.1. Cookies are small files containing information that a Web server (site) uses to track its visitors. The Company may set and access cookies on the Client's computer, thereby collecting information about what advertisements and resources attract (direct) users to the Company's Web server (site). The Company (or any of its divisions) may use cookies to evaluate Client interest in Company products and services, and to track Client activities on its Web server (site). The information that the Company collects and provides to its Interrelated Parties is anonymous and not associated with any particular Client.

4. Security technologies



4.1. The Company uses Secure Socket Layer (SSL) encryption technology in order to protect certain information submitted by its Clients. This technology protects the Client from having his/her information intercepted by anyone other than the Company while it is being transmitted. The Company works hard to ensure that its Web servers (sites) are secure and that they meet industry standards. The Company also uses other safeguards such as firewalls, authentication systems (e.g., passwords and personal identification numbers) and access control mechanisms to control unauthorized access to systems and data.

4.2. The Company reserves the right to choose technologies and methods of data protection at its own discretion, and to cooperate in this field with contractors which appear to be reliable to the Company.

4.3. In accordance with the recommendations of Payment Card Industry Security Standards Council, the Client's payment data is protected using Transport Layer encryption — TLS 1.2 and TLS 1.3, and application layer with algorithm AES and key length 256 bit.

5. Sharing information with the company's interrelated parties

5.1. The Company may share Client personal information described above with its Interrelated Parties for business purposes, such as servicing the Client's accounts and informing him/her about new products and services, as permitted by applicable law.

6. Sharing information with third parties

6.1. The Company may also disclose the Client's personal information to third parties to fulfill Client instructions or pursuant to the Client's express consent. Company also informs its Clients that it shall never sell, place at interim disposal on a remuneration basis, distribute or disseminate the Client's Personal information under any circumstances.

7. Regulatory disclosure

7.1. Under limited circumstances, the Company may disclose the Client's personal information to third parties as permitted by, or to comply with, applicable laws and regulations. The Company may disclose personal information to cooperate with regulatory authorities and law enforcement agencies in complying with subpoenas or other official requests, and as necessary to protect Company rights or property.

7.2. The Company will not use the Client's personal information for any purposes other than those described in the present Privacy Policy unless the Company specifies how such information will be used at the time the Client provides it or the Company obtains the Client's express consent.

8. Opt out

8.1. The Client may refuse to supply any of the Personal information that the Company may request. However, failure to do so may result in the Company being unable to open or maintain an account or to provide other services to the Client. While the Company makes every effort to ensure that services, provided to its Clients are based on accurate, complete and up-to-date information about them, the Client can help considerably in this respect by promptly notifying the Company when there are changes to his/her personal information.

8.2. If the Client does not wish to have their personal information disclosed to third parties as described in the present Privacy Policy, they should contact the Company by sending an e-mail .

9. Amendments



9.1. The Company reserves the right to make amendments to the present Privacy Policy. In particular, this may occur in cases not described directly or indirectly in the current edition of the Privacy Policy or if a rule or law passes that requires such an amendment or addition.

9.2. Amendatory procedure:

9.2.1 Should amendments and/or additions be made, the Company shall inform the Clients of this fact by posting relevant notice on the Company's official Web site and sending a relevant message via email.

9.2.2 Posting the relevant notice on the Company Website and distributing such notice by e-mail shall be deemed a notification to the Client of the amendments and/or additions made, irrespective of whether the Client has acquainted with the relevant notice or ignored it.

9.2.3 The amended and/or supplemented document shall come into force upon expiration of 5 (five) calendar days after the date of publication of the notice on the Company Website, and before this time the notice has only an informative nature.

9.2.4 In the case that a rule of law is introduced, which requires a corresponding amendment and/or addition to the present Privacy Policy, then the rule of law shall be applied immediately after the effective date of the relevant statutory act, whether the required amendment is made or not. Regulations of the present Privacy Policy that contradict the newly introduced rule or law become void once the corresponding amendments to the aforementioned document go into effect.

10. Acceptance of conditions by the client

10.1. Being the Client of the Company and actively using its services (including broker and information services), its software and/or hardware that allow carrying out professional activity on the financial markets, the Client accepts the current Privacy Policy.

10.2. The Client accepts and agrees to all conditions (paragraphs, clauses) set forth in the Company public documents for the entire period pertaining to the use of Company services. In the event of any disagreement, the Client shall immediately notify the Company of the termination of use of the services.